NURTRIO

Person Specification

Care and Support Role

What we are looking for
This specification describes the knowledge, experience, skills and personal qualities needed to provide safe, compassionate and person-centred support.

KNOWLEDGE AND QUALIFICATIONS

- A basic knowledge or understanding of Health and Social Care.
- A Level 2 qualification in Health and Social Care, or a willingness to work towards this qualification.

LIVED OR WORK EXPERIENCE

ESSENTIAL

- A strong desire and ability to care for and support others.
- An interest in and commitment to ongoing personal and professional development.
- Basic IT knowledge.
- Empathy, patience and understanding in relation to individuals who need care and support.
- An understanding of, and respect for, confidentiality.

LIVED OR WORK EXPERIENCE

DESIRABLE

- Experience of working with people who require care and/or support.
- First Aid training.
- Previous experience of working as part of a team.
- Experience of health and safety in the workplace.

SKILLS AND ABILITIES

- Ability to respond to the individual rights, needs and opinions of service users.
- Ability to maintain a safe environment for service users and staff.
- Good written and verbal communication skills.
- An awareness of health and safety in the workplace.
- Ability to listen and communicate with people, including those who may find it difficult to express their wishes and feelings.

PERSONAL QUALITIES

- Flexible and able to respond to service needs.
- Committed to providing person-centred care and support.
- Positive attitude to change.
- Patient, trustworthy and reliable.
- Empathetic and compassionate.
- Self-motivated and able to use initiative.
- A strong team player.
- Evidence of a commitment to service user and carer involvement.

COMMITMENT AND CIRCUMSTANCES

- Willingness to use IT at an appropriate level.
- Willingness to travel effectively within the geographical work area.
- Willingness to undertake any training necessary for the role.

Our approach

Nurtrio is committed to nurturing, empowering and supporting people to live their best lives. Applicants should be able to demonstrate how their values and approach align with person-centred care and support.